gofanco®

USB-C MST Hub
to 2x HDMI
User's Guide

Thank you for purchasing from gofanco. Our products aim to meet all your connectivity needs wherever you go. For optimum performance and safety, please read the instructions carefully and keep this User's Guide for future reference. If you need more information about our products, please visit www.gofanco.com. For technical support, please email us at support@gofanco.com. For drivers/manuals download, please go to www.gofanco.com/download.

Important Safety Notices

Please read safety instructions carefully before installation and operation.

- Please pay close attention to all warnings and hints for this device

- Do not expose this unit to rain, heavy moisture, or liquid

- Do not repair the device or open the enclosure without professional guidance to avoid electric shocks. Doing so may void your warranty

- Keep the product in a well-ventilated location to avoid damage from overheating

Introduction

gofanco USB-C MST Hub to 2x HDMI enables you to connect with 2 external monitors to your USB-C enabled computer for multitasking.

Features

- Supports Mirror mode with identical content displayed on each display, Extended mode with individual content displayed on each screen, and video wall mode which combines multiple monitors into one large display
- Supports UHD video resolutions up to 3840x2160@30Hz
- Supports USB-C with DisplayPort Alternate mode or Thunderbolt 3 port

Package Contents

- USB-C MST Hub to 2x HDMI
- User's guide

System Requirements

- PC with an available USB-C with DisplayPort Alternate mode or Thunderbolt 3 port
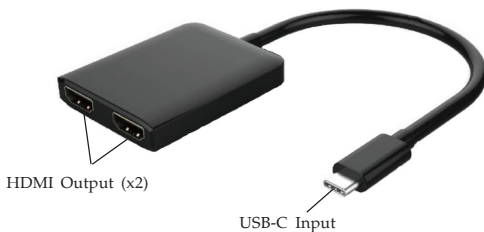- Windows® 10 / 8.x / 7 (32-/64-bit)

Product Layout

HDMI Output (x2)

USB-C Input

Figure 1: Layout

- **USB-C Input:** Connect to PC's USB-C port
- **HDMI Output (x2):** Connect to HDMI displays with HDMI cables (not included)

Hardware Installation

Important: The source USB-C output must support DisplayPort Alternate (DP Alt) mode or Thunderbolt 3 technology for this hub to work properly. Please verify DisplayPort Alternate mode over USB-C or Thunderbolt 3 with your computer manufacturer.

1. Power off all devices you plan to connect to the unit.
2. Connect the unit to your PC's USB-C connector.
3. Connect your HDMI monitors to the unit's **HDMI Outputs** with HDMI cables (not included).
4. Power on all of the connected devices.
5. The adapter is ready for use.

AMD Eyefinity / Nvidia Surround Video Cards

Advanced MST graphics technology is supported by AMD Eyefinity or Nvidia Surround graphics adapters. For Mirror mode, Extended mode, and advanced display setup such as video wall, refer to your graphics card's menu for more details.

Specifications

Signal	DisplayPort (DPAlternate mode)
Ports	2
Compliance	DisplayPort 1.2
Connectors	Input: 1x USB-C, Male Output: 2x HDMI, Female
Resolution	Up to 3840x2160@30Hz
Audio	7.1-CH

Disclaimer

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